

## Vitalograph Devices Annual Service with Free 5 Year Warranty

In the pressurised environment of a busy healthcare establishment, equipment breakdowns can be stressful and expensive. Enjoy the peace of mind of knowing that your medical devices have been expertly maintained by Vitalograph, a world leader with over 50 years' experience in the manufacture and servicing of medical devices.

Our equipment services and extended warranty are designed to give you complete confidence in the accuracy, reliability and traceability of your medical devices for the service life of the device.

### FREE 5 Year Parts and Labour Warranty



All Vitalograph devices that have our annual service are automatically covered by our free 5 year parts and labour warranty. Under the terms of the warranty any failure of your Vitalograph device will be repaired free of charge at our Buckingham Service Centre, up to 5 years from date of purchase. Servicing carried out other than by Vitalograph technicians will void this warranty.

### Planned Preventive Maintenance Service

A full annual PPM service of your Vitalograph device is undertaken by our highly trained technicians using state-of-the-art testing equipment. This comprehensive service covers:

- Full multi-point functional and diagnostic checks
- Free replacement of all service parts including flow heads
- Full service report and calibration certification on measuring devices
- Full service traceability via records on our database
- Optional Test & Certification Service for all your medical devices during a service visit
- Qualification for our free 5 year warranty on Vitalograph devices
- Free technical Support



**The PPM Service can be accessed via either Collect & Deliver or On Site option:**

#### Collect & Deliver Service



Where you have a single Vitalograph device requiring a service, we recommend our Collect & Deliver option. The C&D service is easy to use, plus it saves you money with no shipping charges. We simply collect your Vitalograph medical device from your facility, put it in our protective and secured shipping box and deliver it back to you in 4 working days.

#### On-Site Service

If you have multiple devices requiring a PPM Service simply call us to arrange for our technicians to visit your premises and complete the servicing of your devices on-site. An on-site service must be booked 6 weeks in advance.



#### Emergency Breakdown Service

In the event of an emergency service or breakdown of your Vitalograph device send it to our Buckingham Service Centre or call us to request collection. Loan equipment is usually available for hire whilst your device is away.

#### Test & Certification Service (Hourly charge):



Test & Certification Service is additional to your annual PPM Service for On-Site Service customers. During T&C Service we conduct an annual test and certification on every medical device on your premises. This service covers all your medical equipment other than Vitalograph devices and is charged at an hourly rate. The T&C Service can only be undertaken concurrently with a Vitalograph On-Site PPM Service visit.



## Annual Service Prices 2019 UK (Excl. VAT)

	C&D	On Site
<b>Vitalograph Device Service</b>		
<b>Vitalograph ALPHA &amp; Touch</b>	£277	£451
<b>Vitalograph In2itive</b>	£226	£400
<b>1-L / 3-L Precision Syringe service</b>	£159	N/A
<b>Vitalograph Pneumotrac</b>	£226	£400
<b>Vitalograph 2120</b>	£226	£400
<b>Vitalograph 2120 with Base Station</b>	£282	£456
<b>Vitalograph COMPACT</b>	£302	£477
<b>Vitalograph Gold Standard &amp; Plus, R &amp; S</b>	N/A	£502
<b>Vitalograph micro</b>	£124	£298
<b>Inspection &amp; Accuracy Certification (Excl. Parts)</b>	£180	£358
<b>Aerosol Inhalation Monitor</b>	£56	N/A
<b>Vitalograph Emergency Aspirator</b>	£68	N/A
<b>Vitalograph Resus Intubation Outfit Service</b>	£151	N/A
<b>Vitalograph Resus Kit Service</b>	£107	N/A
<b>Peak Flow Meter Accuracy Certification (Any brand)</b>	£9	N/A
<b>BreathCO Service and Calibration</b>	£251	N/A
<b>Spirometer Inspection &amp; certification</b>	£180	£358
<b>One week spirometer rental</b>	£59	
<b>Test &amp; Certification (T&amp;C) Service on all medical devices</b>		£83/hour
<b>BT12 ECG Test Certification</b>	£41	
<b>Audiometer Calibration Service</b>	£159	
<b>Software Technical Support</b>		
<b>Spirotrac Software Licence Annual Support &amp; Maintenance</b>	£56	
<b>Spirotrac Custom Report Spirotrac - Minor</b>	£107	
<b>Spirotrac Custom Report Spirotrac - Major</b>	£536	

Please [contact us](#) for further details.

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Vitalograph is a world leading provider of outstanding quality cardio-respiratory diagnostic devices, clinical trial services and medical equipment servicing. With a pioneering heritage of excellence spanning half a century Vitalograph continues to make valuable contributions to effective medical care and enhanced quality of life.

<sup>1</sup> Syringe service recommended every 3 years, not available on-site, special equipment required.

<sup>2</sup> Additional T&C service on every medical device in your facility is only available as an additional service to an On-Site booking